



# Creative

School Age Child Care

*Affordable Quality Childcare  
For Your Family*

## **PARENT HANDBOOK**

### **2023-2024**

9510 Chandler Street  
Pensacola, FL 32534  
Phone (850) 479-7814  
Fax (850) 479-2119

[www.csacc.com](http://www.csacc.com)

[info@csacc.com](mailto:info@csacc.com)

## Welcome to Creative School Age Child Care!

Since 1988, we have been providing affordable quality afterschool childcare for students in Escambia County School District. Our program operates on campus at eleven local elementary schools. We are open every day that school is in session from dismissal until 5:50 p.m. This handbook is designed to inform parents and answer questions about our afterschool program. We look forward to serving you and your family!

*Amanda Johnson*

Executive Director

## **OVERALL MISSION STATEMENT**

To provide a safe environment for children 5-12 years of age with a balanced assortment of developmentally appropriate activities that stimulate and engage their minds to grow stronger physically, socially, emotionally, and intellectually.

## **PROGRAM PHILOSOPHY**

We believe children learn valuable social skills, team building skills and conflict resolution skills through play. We want to offer an interactive social & physically active experience for children after school. We love enriching children's lives with stimulating activities where they can be active, develop friendships, explore new ideas, and keep them safe afterschool while having fun!

## **PROGRAM GOALS**

- Foster positive self-esteem
- Develop social skills
- Encourage thinking, reasoning, questioning, and experimentation
- Enhance physical development
- Encourage and demonstrate sound health, safety, and nutritional practices
- Encourage creative expression and appreciation of the arts
- Respect cultural diversity
- Develop understanding of self in relationship to family, community, and the world
- Foster life skills and habits

## **REGULATORY AUTHORITY**

CSACC is a contracted program for the Escambia County School District. We operate under the oversight of the Escambia County School District (ECSD), and follow the guidelines set forth by the Workforce Education: School Age Child Care Department. Furthermore, our program adheres to and upholds all laws set forth by the Florida Administrative Code: Chapter 65C-22.008.

## **PROGRAM LOCATIONS:**

### **A.K. Suter Elementary School**

501 Pickens Ave,  
Pensacola, FL 32503  
(850) 324-9813 Program's Cell

### **Beulah Elementary School**

6201 Helms Road  
Pensacola, FL 32505  
(850) 206-8357 Program's Cell

### **Blue Angels Elementary School**

1551 Dog Track Road  
Pensacola, FL 32505  
(850) 324-8357 Program's Cell

### **Cordova Park Elementary School**

2250 Semur Road  
Pensacola, FL 32503  
(850) 324-9811 Program's Cell

### **Hellen Caro Elementary School**

12551 Meadson Road  
Pensacola, FL 32506  
(850) 324-9814 Program's Cell

### **Jim Allen Elementary School**

1051 County Hwy 95A,  
Cantonment, FL 32533  
(850) 937-2271  
(850) 324-9816 Program's Cell

### **Kingfield Elementary School**

900 West Kingsfield Road  
Cantonment, FL 32533  
(850) 324-8355 Program's Cell

### **Molino Park Elementary School**

899 Highway 97  
Molino, FL 32577  
(850) 754-5091  
(850) 417-4751 Program's Cell

### **NB Cook Elementary School**

1310 N 12<sup>th</sup> Avenue  
Pensacola, FL 32503  
(850) 324-5466 Program's Cell

### **Pine Meadow Elementary School**

10001 Omar Avenue  
Pensacola, FL 32514  
(850) 494-5632  
(850) 324-9812 Program's Cell

### **R.C. Lipscomb Elementary School**

10200 Ashton Brosanham Road  
Pensacola, FL 32534  
(850) 324-9810 Program's Cell

## **HOURS OF OPERATION/SCHOOL CALENDAR**

Our program follows the Escambia County Public School District's calendar. We are open every day school is in session from dismissal until 5:50 during the regular school year.

## **CSACC SCHEDULE**

Our program offers a variety of choices for children throughout the day from outside play to themed activities! Each month we pick a theme and our daily activities revolve around it! Wednesdays are STEM Days where children experience science firsthand! On Fun Fridays we hold our special events like Fitness Fun and Birthday Bash! Parent newsletters are published monthly with information of upcoming special events.

### **DAILY PROGRAM EVENTS**

- Outside Play
- Homework Club
- Snack
- Activity Time (Art, STEM, SEL, Fitness Fun, etc.)
- Center Time/Free Play
- Game Time

We proudly offer a 1:15 staff to child ratio. Within the program, there will be a variety of activities for your child each day. Program schedules will be posted weekly for your review. The choices will include the following types of activities:

- Outdoor Play
- Homework Club
- Exploration Stations: STEM, Library, Creative Writing, Electronics, & Art
- Monthly Theme and Unit Activities
- Clubs (older children)
- Activity Centers: Dramatics, Construction, & Game Centers
- Community Presentations
- Child-initiated and Adult-initiated activities

In order to prevent potential problems, we do NOT allow cell phones, handheld game devices, or other toys from home unless preapproved.

## **HOMEWORK CLUB**

Homework Club is offered Monday through Thursday. During this time, children in the homework club work independently to complete their homework. The Site Director is available to offer assistance to those who need help. Sign up is done during online registration each year. Throughout the year, if you have concerns about your child's completed homework or wish to sign up, please talk to your Site Director. While we cannot offer one-on-one tutoring, we will do what we can to assist your child in getting their homework completed.

## **SNACK**

Children are provided a daily snack and drink from the USDA's Child and Adult Care Food Program (CACFP), which is planned and prepared by the school's cafeteria. If they desire something else, they are welcome to bring a different snack from home. We encourage you to send in a refillable water bottle labeled with your child's name to school daily. Cups for water will be provided if your child does not have a refillable water bottle. If your child has a food allergy, please let us know in advance so an alternate snack can be arranged. Snack menus are posted weekly on the parent communication board.

## **CHILDREN WITH SPECIAL NEEDS**

We welcome all children into our program and make reasonable accommodations for children with special needs. If your child has a special need, please let us know in advance so that we can prepare accommodations for them before your child starts. Our staff will work closely with you to help your child have a successful and enriching afterschool experience.

## **PHOTO RELEASE**

During the enrollment process, if permission for your child to be photographed was granted, CSACC may use the photo in the following ways: crafts, CSACC website or social media, CSACC newsletter, TV news station or newspaper, school yearbook, etc. Should you wish to change your initial selection, you can notify us in writing if at any point you wish to change the initial selection.

## **ARRIVAL PROCEDURES**

While it is the classroom teacher's responsibility to see that your child arrives to our program each afternoon, your child's safety is our number one priority. Your child's attendance is taken daily at dismissal by both their Group Leader and the Site Director upon their arrival. The whereabouts of all absent children who are scheduled to attend will be verified by the Site Director to ensure they are where they are supposed to be and safe.

## **NOTIFICATION OF ABSENCE**

Your child's classroom teacher needs a written note when your child's itinerary changes and they will not be attending afterschool care. The child's teacher will then give this change of transportation note to the front office who will communicate this change to us. Each day, CSACC is informed by the school's front office when enrolled children are: 1) checked out, 2) absent, 3) send in a change of transportation, and 4) participate in other afterschool clubs and activities. We appreciate when you inform us of any changes to your child's schedule in advance as our day runs smoother when we don't have to look for missing children.

## **WITHDRAWAL PROCEDURES**

If any schedule changes are permanent or you wish to withdraw, we ask that you talk to your Site Director directly and/or call our administrative office at (850) 479-7814. While you may withdraw your child at any time, we do require a one (1) week notice for all children who are withdrawing. Failure to give notice will result in a tuition charge the week after your child stops attending.

## **PICK UP PROCEDURES**

Each afternoon you will be required to check out your child using our digital kiosk or, on select occasions, by signing our sign-out book. If someone else is to pick up your child, the individual must be listed on your child's authorized pickup list. Each pickup person will be assigned their own unique 4 digit pin. Government issued picture IDs will need to be presented if our staff does not recognize you or the individual picking up your child. Site Directors may from time-to-time act as a receptionist and digitally sign out your child for you if needed.

If an intoxicated or drug impaired adult arrives to pick up a child, the child will NOT be released to the adult and another contact on your child's pickup list will be called.

### **AUTHORIZING OTHERS TO PICKUP CHILD**

After the enrollment process is complete, your child's authorized pickup people can be viewed online in your Parent Portal, [MyProcare.com](https://www.MyProcare.com) or in the Procare Childcare App. The only people permitted to add/remove pickup people are the legal parents/guardians of the child. You will not be able to update any other pickup people's information online during the year. Online editing of pickup people is only available once each year during the re-registration process.

During the year if you need to add/remove a person from your child's authorized pickup list, you may do so in person with your Site Director on-site, through email, or by faxing authorization to (850) 479-2119. If adding someone by email or fax, a copy of the parent/guardian's ID must accompany the email or fax. We do not accept phone authorization nor can you make changes online. To avoid potential pick-up delays, it is strongly recommended to add new pickup people before the day they are to pickup for the first time.

### **COURT ORDERS OF ENROLLED CHILDREN**

When children are affected by court orders, please provide us a copy of the legal paperwork so that we can enforce the orders. Without court paperwork, parents will not be permitted to remove others listed as legal parent/guardian or other authorized pickup people without consent of the other parent/guardian.

### **EMERGENCY CONTACT INFORMATION**

If anytime during the school year your emergency contact information changes, we ask that you update your information with us immediately. In the event of an emergency, we need to be able to reach you. Furthermore, we require two (2) emergency contacts in addition to the parent(s) to be listed on each child's authorized emergency pickup list at any given time.



## **EMERGENCY PREPAREDNESS**

In case of emergency, our staff and students want to be prepared. CSACC holds monthly fire drills to practice getting out quickly and orderly from the afterschool program. CSACC also practices lockdowns and inclement weather drills twice a school year.

## **CSACC ACCIDENT POLICY**

If your child is involved in an accident during the after school program, a CSACC staff member will administer Basic First Aid and/or CPR if needed. The Site Director will write an accident report describing the accident for you to sign, and you will be given a copy of the report to keep. If needed, the Site Director will call the parent/guardian or if unable to be reached another authorized person listed as an emergency contact on your child's pickup list to come pickup early. If your child needs medical attention beyond the basic first aid, the director will call 911 for an ambulance to transport your child to your preferred hospital of choice. In this situation, parents would be notified immediately.

## **DISCIPLINE & EXPULSION POLICY**

We strive to encourage all children to have good behavior through clear guidelines, engaging program activities, and positive staff interactions. Through a carefully planned environment with low ratios, adequate toys and materials, developmentally appropriate activities and routines, we recognize we can prevent many behavior problems.

Character education is the cornerstone of CSACC with curriculum reflecting positive character traits which include respectfulness, trustworthiness, fairness, responsibility, caring, and citizenship among many more. We want to help children learn lifelong social skills that will help them become independent and positive members of society who can think critically and apply conflict resolution strategies to find solutions and manage their emotions.

When problems do arise, we redirect the child to an appropriate activity and may pull them aside to discuss their behavior. If needed, we may have to remove them from the activity for their safety and/or the safety of others around them. The CSACC program incorporates the "Peace Place" as a safe place to calm down, discuss problems and brainstorm

conflict resolution solutions. Students who go to the Peace Place have several stress reducer items to handle while cooling off. Through this reflection, students learn to self-regulate and recognize their emotions before acting on them. Problem solving tools (conflict resolution) are taught to help the children learn to problem solve and make good choices independently.

Parental support may be requested when problems arise in the after school program. Furthermore, afterschool Site Directors may request information and assistance from school staff with any discipline issue. This may include information regarding behavior that may be caused by trauma, emotional or medical problems, or information regarding special techniques that are being used successfully with the student during the school day.

In the event that a student's behavior is repetitive and does not cease after the steps above or is disruptive, harmful or negative to the extent that it is detrimental to other students, program or staff, written documentation will be done and shared with the student's parents immediately. Site Directors will record such incidents using an incident report. A plan for handling future behavior will be discussed with staff, parents and student. This plan may include behavior modification, positive reinforcement or redirection methods.

If at any point, parents/guardians have a concern regarding how their child is treated they should let their Site Director know. If the situation is still concerning after discussing it with your Site Director, parents/guardians are encouraged to contact the CSACC administrative office. At no point are parents or guardians permitted to talk to other children in the program, doing so is grounds for termination from the program.

If another incident occurs, written documentation will be done and the Site Director will contact the parents to discuss the incident again. A third incident of like-nature requiring written documentation will be grounds for suspension or termination from the program.

All official Escambia County School Board and Florida Department of Children and Family policies relating to discipline will be followed.

We reserve the right to immediately suspend or permanently dismiss children from the program due to the following:

- Fighting
- Injuring self, another child or staff
- Inappropriate language
- Running from Staff
- Destruction of Property
- Stealing
- Threatening violence
- Leaving a designated area without permission
- Harassing or bullying another child
- Biting and/or Spitting

Depending on the severity of the incident, the result may be:

- 1 Day suspension
- 3 Day Suspension
- 5 Day Suspension
- Permanent Dismissal

## **BULLYING POLICY**

CSACC is a BULLY-FREE Zone. This means that we do not tolerate bullying in our programs. Name calling, put-downs, inappropriate language will not be tolerated. CSACC expects children to respect classmates, staff and their school. We encourage students and parents to tell our directors about problems to ensure the emotional and physical well-being of students are maintained and upheld.

## **HEALTH RECORDS & IMMUNIZATIONS**

CSACC does not require health examinations or immunization records as these records are kept on file at the school. Please be aware some enrolled children may not have current immunizations if they have been granted exemption.

Children with medical or chronic health problems (asthma, allergies, etc.) may attend CSACC. Any child who has or is at an increased risk for a chronic physical, developmental, behavioral or emotional condition and

require additional services must have a current *Emergency Care Plan* prepared by the parent/guardian or physician. Our staff works closely with parents to provide quality care and optimal services.

### **ILLNESS POLICY**

If a child exhibits the signs and symptoms of a communicable disease, parents will be contacted and the child sent home. This includes:

- Oral temperature of 100 degrees or greater
- Difficult or rapid breathing
- Pink Eye
- Exposed, open skin lesions
- Unusually dark urine and/or gray or white stool
- Yellowish skin or eyes
- Vomiting
- Diarrhea (more than one abnormally loose stool within 24 hr.)
- Stiff Neck
- Severe coughing
- Any other acute illness or complaint of severe pain

When a parent is contacted that their child is sick, parents have the responsibility and will be expected to pick up their child as soon as possible. Until the parent arrives, the child will be excluded from activities with other children. The child will rest in a quiet area secluded from the main program area, supervised by a staff member.

In the event a child is sent home with any of these symptoms listed above, the child may not return without medical authorization or until the signs and symptoms of the disease are no longer present.

Furthermore a child should not return to the program if:

- Diagnosed with strep throat or impetigo AND has not been treated with antibiotics for at least 24 hours
- Fever (>100) within the last 24 hours
- Vomiting and/or diarrhea 2x or more in previous 24 hours
- Treatment for Lice has not occurred or live lice are present.
- A rash of acute symptoms associated with fever or symptoms of illness

Parents will be notified about outbreaks. Some examples include shigella, salmonella, chicken pox, measles, pertussis, COVID-19, lice, and foot and mouth disease.

## **MEDICATION POLICY**

Only prescription medicine will be given by CSACC. Stock over-the-counter medication is not accepted. Prescription medicine will be given when the following conditions are met:

- A *Dispersion of Medication Form* must be on file and signed by a parent/guardian for each prescription medication provided. Parent/ guardian signature must be witnessed by CSACC staff or notarized. Photo identification is required.
- Medication must be provided in the original container.
- No more than a 30-day supply of medication may be accepted.
- A responsible adult must deliver and pick-up the medications to the afterschool program and will be required to sign our medication log.
- Notify CSACC staff directly of any medication changes, including discontinued medications.
- If your child receives a late afternoon dose of the same medication we administer at afterschool care, please let us know.
- Discontinued medication must be picked up by parent/guardian within one week of the stop date. Unclaimed medication will be destroyed one week after the stop date.
- A separate *Dispersion of Medication Form* must be filled out for EACH medication administered.
- Changes in medication require a new *Dispersion of Medication Form* signed by the parent/guardian.
- During the last month of the current school year, bring only enough medication to be used by the last day of school. Unclaimed medication will be destroyed at the close of the last day of school.
- If medication is to be carried in your child's bookbag, the *Dispersion of Medication Form* must be completed and signed by your child's doctor. The form must accompany the prescription authorizing the dispersing of the drug to your child.

## ENROLLMENT POLICY

Each year you must re-enroll for the afterschool program. Open enrollment for the following school year begins the last week of April for current families. The first week of May enrollment will open to the public. Enrollment is done online through your Parent Portal, [MyProcare.com](https://www.myprocare.com), on a first come, first serve basis. Enroll early to reserve your child's spot!

There is an registration fee of \$20.00 per child per school year.

## TUITION RATES\* per week:

Full Time 3-5 Days	Part Time 1 Day	Part Time 2 Days
1 Child = \$61.00	1 Child = \$17.00	1 Child = \$34.00
2 Children = \$111.00	2 Children = \$33.00	2 Children = \$66.00
3 Children = \$164.00	3 Children = \$47.00	3 Children = \$94.00
4 Children = \$216.00	4 Children = \$62.00	4 Children = \$124.00

\*Rates are subject to change without notice.

## WAYS TO PAY TUITION:

### OPTION 1: Pay at the Program

Your Site Director can swipe your Visa or Mastercard payment on-site.

### OPTION 2: Sign Up for Automatic Payment

Submit an Automatic Payment Form, and your account will be charged automatically on the first business day of each week when school is open. Never pay a late fee again! CSACC's [Automatic Payment Form](#) can be found online at [CSACC.com/Rates](https://www.csacc.com/Rates). Submit it electronically through our secure Adobe Sign form or print a paper copy to bring to our administrative office.

### OPTION 3: Online Parent Portal

Login to your Parent Portal at [MyProcare.com](https://www.myprocare.com), a free online portal for CSACC families and pay your tuition anytime! We accept both Visa and MasterCard. Unlike some businesses, there is no additional fees to use your card. If you prefer to monthly, you can pay more than the weekly tuition due. Pay on a schedule that works for you!

#### **OPTION 4: Procure Childcare App**

Pay when its convenient for you using the Procure Childcare App. Download from the Apple, Amazon, or Google Play Store. *Please note: Initial app sign up will require a unique 10 digit code which we have to email to you. If you have multiple children, you will receive a separate code for each of them.*

#### **OPTION 5: Pay at Our Administrative Office**

**In Person** – Pay by cash, check, and credit/debit cards (Visa and Mastercard only) are accepted in-person.

**By Mail** – Creative School Age Child Care, Inc.  
Attn: Billing Department.  
9510 Chandler Street  
Pensacola, FL 32534

**Over the Phone** – Pay by Visa or Mastercard by calling (850) 479-7814. Best time to reach us is between 8 am - 1 pm.

#### **LATE TUITION FEES**

Tuition is paid weekly and is due by the first (1<sup>st</sup>) and second (2<sup>nd</sup>) business day each week. A \$15 late fee will be applied on the third (3<sup>rd</sup>) business day if payment is not received by the second (2<sup>nd</sup>) business day each week.

#### **NON-PAYMENT**

If your account is delinquent, your child will not be able to return to the program until the account balance is current. After 2 weeks of non-payment, your child will be withdrawn and your child's spot will be lost unless other mutually agreed upon arrangements have been made with the CSACC administration.

#### **ABSENTEEISM**

Tuition is not discounted based on absenteeism; however, if a child attends full time and is absent for a full week, the parent may request to pay half of the regular tuition (limited to two weeks per school year).

#### **NSF FEES**

A service charge of \$25 is charged on all NSF checks that are returned as insufficient funds.

## **LATE PICK-UP FEES**

CSACC closes at 5:50 p.m. daily. If you will be late, please call your Site Director to let them know. A ten-dollar (\$10) late fee will be charged for the first fifteen (15) minutes that you are late and a twelve dollar (\$12) late fee will be charged for the second fifteen (15) minutes, and every 15 minutes thereafter a fifteen (\$15) late fee will be charged. After three (3) late pickups after 6 p.m., we reserve the right to permanently dismiss your child from our program.

## **FINANCIAL ASSISTANCE**

CSACC offers two scholarship options. 1) The *Creative Scholarship* is available to employed parent(s) of low income who are in need of financial assistance. This scholarship offers families a discounted tuition rate. This scholarship is granted on a semester basis and must be reapplied each semester. 2) The *Early Bird Scholarship* offers families who can pick up by 4 p.m. a discounted tuition rate. Please contact our administrative office for questions. To apply, visit [CSACC.com/Registration](http://CSACC.com/Registration) . All scholarships are based on a first come, first serve basis. Enrollment is limited.

## **END OF THE YEAR STATEMENT**

A tuition payment summary report is accessible online anytime in your Parent Portal at [MyProcare.com](http://MyProcare.com) under the *Reports* section. This report is commonly needed during tax season. Tuition payment summaries are also available by request by emailing [billing@csacc.com](mailto:billing@csacc.com).

## **TUITION DURING IRREGULAR WEEKS**

If a regular week is less than 3 days or in the event of an emergency school closure, full time customers will be charged the part time daily rate and scholarship families' tuition will be prorated. On Early Release Days, we are open from dismissal to our regular closing time of 5:50 pm with no additional tuition due.

## **TUITION DURING EXTENDED BREAK PERIODS**

During extended break periods when schools are closed all week, no tuition is charged.



## **CSACC EMERGENCY CLOSING POLICY**

If the Escambia County School District is closed on a regularly scheduled school day, CSACC is closed. Parents may be notified by local news sources, radio, our website ([CSACC.com](http://CSACC.com)), phone, email, and/or text.

If the Escambia County School District is open during the school day, but cancels all after school activities, then the after school program may close early and parents may be asked to come pick up. Parents on these occasions will be notified by telephone, text (if enabled), and email.

## **PARENT PORTAL**

Our Parent Portal located online at [MyProcure.com](http://MyProcure.com) is a safe and easy to use website available 24/7 that makes paying your tuition, re-enrolling, and accessing your tax statement a breeze. The first time you login, you'll enter your email address and retrieve a confirmation code in your email. Then you'll be prompted to create a password. If you forget your password, just click the "Forgot Password" button and reset it. Only authorized people with an email and listed as payers on the account will have access to the portal.

## **PROCARE CHILDCARE APP**

The Procure Childcare App is available to our families and helps you stay connected while your child is in afterschool care! This app can be downloaded from both the Google Play store and the App Store. To get started using the app, you will need a 10 digit invite code sent to you via email. This code is only valid for a week so please let us know if you need us to resend you an invitation to join the app! The app is only available for parents and legal guardians.

Through the app, parents can take advantage of:

- Contactless check-out
- Opting into notifications that your child has been checked into afterschool care
- Viewing your child's pickup list
- Messaging staff directly

## **CSACC STAFF TRAINING**

Training requirements for all our staff are listed below:

- 40-Hour Introductory to Childcare Training Courses
- 10 Hours of In-Service Training Annually
- First Aid/CPR/AED Training
- Pre-Employment Drug Screening
- Employment References
- Character References
- Level II Background Check

## **REPORTING CHILD ABUSE & NEGLECT**

Our staff members are trained to recognize the signs of child abuse & neglect. All childcare professionals are mandatory reporters by law and must report any suspicion of abuse or neglect to the Florida Abuse Hotline 1-800-96-ABUSE.

## **PARENT CODE OF CONDUCT**

All parents, guardians, and authorized pickup people of enrolled children will be expected to uphold an exemplary code of conduct that provides good character and example for children while on campus and picking up children from our program. Violations of this code of conduct may be subject to termination from our program.

Violations include:

- Swearing/Cursing
- Threatening of Staff, Parents, or Children
- Smoking or other Drug Use
- Not Abiding by Program Safety Policies
- Quarrelling with other Parents or Staff

## **GRIEVANCE POLICY**

We are here to serve your family! If you are unsatisfied with our program for any reason, please share your concerns with your Site Director. You may also use our “Contact Us” page online at our website (CSACC.com) to contact the program’s administration at (850) 479-7814. Let us know how we can improve our programs to meet the needs of your family!

## **VOLUNTEERS & SPECIAL GUESTS**

All volunteers and special guests who visit our program are prescreened. Volunteers must first complete our volunteer training. Any volunteer or special guest who is in our program over 10 hours a month will be required to undergo a Level II Background Check. Volunteers and special guests are never left alone with children. Children will always be supervised by a staff member.

## **PARENT INFORMATION**

The Florida Department of Children and Families (DCF) wants you to receive useful information on childcare. We email you their “Know Your Child Care Facility” and “Influenza Virus” brochure along with this Parent Handbook at the start of each school year or upon new enrollment. These are also located on our website, [csacc.com/registration](https://csacc.com/registration). Please be aware that DCF’s website <https://www.myflfamilies.com/services/child-family> has these and other brochures, pamphlets, and additional information including:

- Distracted Adult
- Florida Abuse Hotline Brochure
- Selecting Summer Care for School-Age Children

These files are in PDF format and are available for you to print at home. If you do not have access to a computer or would prefer us to make a copy for you, we would be happy to do so. Please contact our administrative office for assistance.

## **GETTING INVOLVED AT CSACC**

Throughout the year, CSACC may host activities and invite you to attend. For special events, we may ask for donated supplies or party foods to help us prepare special activities. We will keep you updated through our monthly parent newsletter and signs placed on our parents’ bulletin board. Thank you in advance for your support as we plan enriching events and experiences for your child!



## Parent Handbook Receipt

2023-2024

I have read and understand the policies and procedures of Creative School Age Child Care, Inc. as provided in this Parent Handbook. My child(ren) and I accept these policies and procedures and agree to respect them while enrolled at CSACC. I also attest that the information submitted during the registration process is complete and accurate. Throughout the school year, if any information changes, I understand that it is my responsibility to update it with Creative School Age Child Care, Inc.

Name of Child(ren): \_\_\_\_\_  
\_\_\_\_\_

Parent/Guardian Name(s): \_\_\_\_\_  
\_\_\_\_\_

Parent/Guardian Signature: \_\_\_\_\_

Date: \_\_\_\_\_